

S2 Computers Case Study 3

The client

Loveday and Partners is Norfolk's premier firm for bespoke, independent financial advice. All work needs to comply with strict FCA requirements, so a secure and reliable computer system that was able to store files for long periods of time is essential.

The problem

As the company expanded, their existing supplier was unable to meet demands. With 30 office-based staff and a rapidly growing customer base, they needed a more robust computer system and had started to experience issues like slow internet speeds and lost files. Although such problems only happened occasionally, they didn't want to take the risk of more serious issues later.

The S2 Solution

Having previously worked with Andrew in another role, the client contacted us for support. It soon became clear that the previous back-up system had been failing, so the possibility of more severe data loss was much closer than anyone had realised. S2 implemented a new back-up system to protect the onsite server and files, along with additional protection for company emails. The system is now robust and reliable, and files and emails are now safely stored and easily traceable- an essential requirement for any FCA registered organisation.

What they say about us

"Andy is always a pleasure to have around and delivers a very professional, friendly service. I would recommend S2 without hesitation."

Jonathan Briggs, Associate & Financial Planner

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