

## S2 Computers Case Study 1

### The client

Oakes Recruitment is a specialist recruitment consultancy based in Lowestoft, Suffolk.

### The problem

As a one-stop shop recruitment agency working in a wide variety of fields including HR, manufacturing, shipping and insurance, it's essential that Oakes' computer system is robust and able to handle a lot of data. Starting small, with a limited number of computers and little support, it soon became clear that the company needed some expert advice and help with setting up a computer network that was both reliable and secure. With so many providers working out of busy call centres and using jargon to explain technical issues, they knew they wanted to work with someone who was local, hands-on and easy to talk to. Following a recommendation, they contact us in January 2018.

### The S2 Solution

We visited the office and had an in-depth discussion with the business manager and her team to identify the company's IT requirements. We designed and installed a bespoke system that not only helps everyone achieve their business objectives but complies with Recruitment and Employment Confederation (REC) regulations and the GDPR. We now monitor and maintain the entire system and provide support as and when required.

### What they say about us

*"Andrew is a real hero. I would recommend him to everyone. He delivers a really personal service, has a great sense of humour and is always happy to take control of our computer systems and just do things like upgrades there and then. There's no waiting around, dealing with call centres or having to talk to someone who speaks only in technical language – everything is clear and straightforward and he's always there if we need him. I can honestly say we haven't experienced a single issue since S2 came on board and can't imagine anyone else looking after our computers. He's an absolute superhero and should wear his pants on the outside!"*

Karen Calver, Business Manager Oakes Recruitment

t: 01603 670682 m: 07751 237624 e: sales@s2-computers.co.uk

[www.s2-computers.co.uk](http://www.s2-computers.co.uk)

S2 Computers Ltd, 44 Keys Drive, Wroxham, Norwich, NR12 8SS



ALTARO

Microsoft Partner

CompTIA

datto

WEBROOT  
SecureAnywhere